WINSTON-SALEM

FY 2017 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 245

Contact Name:	Cockerham, Tomeka Y.
Contact Phone:	336.727.2648
Contact Fax:	336.727.8104
System Type:	Urban-Single City

Trips in Millions

Trips, Miles and Hours By Mode

Service Type	Trips	Miles	Hours
DR-Demand Response	211,783	1,072,760	75,978
FR-Fixed Route	2,578,416	1,686,202	136,068
LR-Light Rail	0	0	0
SC-Street Car	0	0	0
TOTAL	**2,790,199**	**2,758,962**	**212,046**

Miles in Millions

Trips Per Hour

Hours in Thousands

Trips Per Mile

WINSTON-SALEM

FY 2017 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 245

Demand Response

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2016	FY 2017	% Change
OP. EXPENSES:	$3,262,923	$3,742,129	15%
Federal Assistance:	$0	$0	0%
State Assistance:	$1,133,838	$1,231,640	9%
Local Assistance:	$1,543,819	$1,770,689	15%
Other Assistance	$302,193	$282,505	-7%
Operating Funds:	$2,979,850	$3,284,834	10%
OP. REVENUES:	$283,073	$457,295	62%
Operating Ratio:	**0.65**	**0.67**	3%
Cost Per Trip:	**$15.88**	**$17.67**	11%
Miles:	958,553	1,072,760	12%
Hours:	70,823	75,978	7%
Trips Per Hour:	**2.90**	**2.79**	-4%
Trips Per Mile:	0.214	0.197	-8%
Total Trips:	205,507	211,783	3%

Operating Assistance

NOTES: **Statistics in blue and bold are used for benchmarking purposes**
Operating Ratio is calculated by summing all local funds and dividing by expenses
Cost per trip is calculated using the total system expenses divided by the total number of trips.
Capital expenses and revenues are not included

WINSTON-SALEM

FY 2017 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 245

Fixed Route

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2016	FY 2017	% Change
OP. EXPENSES:	$11,654,642	$12,264,334	5%
Federal Assistance:	$3,419,893	$3,498,879	2%
State Assistance:	$284,030	$280,997	-1%
Local Assistance:	$6,123,898	$6,863,823	12%
Other Assistance	$13,570	$0	-100%
Operating Funds:	$9,841,391	$10,643,699	8%
OP. REVENUES:	$1,813,251	$1,620,635	-11%
Operating Ratio:	**0.68**	**0.00**	-100%
Cost Per Trip:	**$3.88**	**$4.76**	23%
Miles:	1,588,580	1,686,202	6%
Hours:	136,288	136,068	0%
Trips Per Hour:	**22.06**	**18.95**	-14%
Trips Per Mile:	1.892	1.529	-19%
Total Trips:	3,006,358	2,578,416	-14%

Operating Assistance

NOTES: **Statistics in blue and bold are used for benchmarking purposes**
Operating Ratio is calculated by summing all local funds and dividing by expenses
Cost per trip is calculated using the total system expenses divided by the total number of trips.
Capital expenses and revenues are not included

WINSTON-SALEM

FY 2017 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 245

Light Rail

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2016	FY 2017	% Change
OP. EXPENSES:	$0	$0	0%
Federal Assistance:	$0	$0	0%
State Assistance:	$0	$0	0%
Local Assistance:	$0	$0	0%
Other Assistance	$0	$0	0%
Operating Funds:	$0	$0	0%
OP. REVENUES:	$0	$0	0%
Operating Ratio:	**0.00**	**0.00**	0%
Cost Per Trip:	**$0.00**	**$0.00**	0%
Miles:	0	0	0%
Hours:	0	0	0%
Trips Per Hour:	**0.00**	**0.00**	0%
Trips Per Mile:	0.000	0.000	0%
Total Trips:	0	0	0%

Operating Assistance

NOTES: **Statistics in blue and bold are used for benchmarking purposes**
Operating Ratio is calculated by summing all local funds and dividing by expenses
Cost per trip is calculated using the total system expenses divided by the total number of trips.
Capital expenses and revenues are not included

WINSTON-SALEM

FY 2017 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 245

Street Car

Trips In Thousands By Year

Trips Per Hour By Year

Operating Ratio By Year

Cost Per Trip By Year

	FY 2016	FY 2017	% Change
OP. EXPENSES:	$0	$0	0%
Federal Assistance:	$0	$0	0%
State Assistance:	$0	$0	0%
Local Assistance:	$0	$0	0%
Other Assistance	$0	$0	0%
Operating Funds:	$0	$0	0%
OP. REVENUES:	$0	$0	0%
Operating Ratio:	**0.00**	**0.00**	0%
Cost Per Trip:	**$0.00**	**$0.00**	0%
Miles:	0	0	0%
Hours:	0	0	0%
Trips Per Hour:	**0.00**	**0.00**	0%
Trips Per Mile:	0.000	0.000	0%
Total Trips:	0	0	0%

Operating Assistance

NOTES: **Statistics in blue and bold are used for benchmarking purposes**
Operating Ratio is calculated by summing all local funds and dividing by expenses
Cost per trip is calculated using the total system expenses divided by the total number of trips.
Capital expenses and revenues are not included

WINSTON-SALEM

FY 2017 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 245

TRIPS BY MODE

MILES BY MODE

HOURS BY MODE

WINSTON-SALEM

FY 2017 NCDOT Public Transportation Division

Urban Transportation Operating and Financial Statistics Report

ID 245

MILES PER HOUR BY MODE

TRIPS PER MILE BY MODE

TRIPS PER HOUR BY MODE